



AN GARDA SÍOCHÁNA

Mayo/ Roscommon/ Longford Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

The 2023 Divisional Policing Plan for the Mayo/ Roscommon/ Longford Division reflects the enhancement and evolution of a modern Policing Service provided in these Counties. This is demonstrated through the activities, developments and opportunities outlined within the Mayo/ Roscommon/ Longford Divisional Policing Plan 2023.

The An Garda Síochána Strategy Statement 2022-2024 is a roadmap, a way for us to achieve our goals and improve the service we provide to the public we are so proud to serve. An Garda Síochána is on a journey of change which is framed by the recommendations enunciated in the Commission on the Future of Policing in Ireland Report. It is our intention to build on this. The national objectives defined by the An Garda Síochána Strategy Statement have been included in our Divisional Policing Plan to further improve alignment of the Planning Framework.

Our Garda members continue to ensure their primary focus is that of greater visibility, community engagement, a speedy conclusion to incidents of crime and service delivery excellence. The areas of focus and services to be provided will be achieved through carefully planned policing activities, which are identified through the Five Pillars and Five Enablers as follows: Community, Tackling Crime & Preventative Policing, Victims & the Vulnerable, Protecting the Security of the Irish State, Sustainable Change, People & Purpose, Partnerships, Engagement, Empowerment & Trust, and Information led Policing.

It is acknowledged that the Policing Service in the counties of Mayo/ Roscommon/ Longford is greatly enhanced by the strong commitments and activities that Community and Voluntary Groups provide at a local level, to ensure the common goal of a safe environment in which to live. The 2023 Policing Plan demonstrates the vital link between An Garda Síochána and the Community.

An Garda Síochána is thoroughly committed to our public service positive duty obligations under Section 42 of the Irish Human Rights and Equality Act 2014, which we will also address in 2023. We will achieve this through initiatives relating to our Diversity and Inclusion Strategy, Hate Crime Policy and developing our Human Rights Capacity.

Ray McMahon
Chief Superintendent



How to contact your Division – Always call 999 or 112 in an Emergency

Superintendents and Office Contact	Station	Opening Hours	Telephone
<p>Mayo North Community Engagement</p> <p>Phone: 096 20560</p> <p>Email: MR.MayoNorth.CE@garda.ie</p>	Ballina	24 Hours	096 20560
	Bonniconlon	Monday 1pm-2.30pm	096 45002
	Crossmolina	Wednesday 1pm-2.30pm	096 31371
	Foxford	Monday 3pm-4.30pm	094 9256102
	Killala	Wednesday 3pm-4.30pm	096 32111
	Belmullet (Béal an Mhuirthead)	24 Hours	097 81910
	Ballycroy	Wednesday 1pm-3pm	098 49132
	Bangor Erris	Monday 1pm-3pm	097 83462
	Glenamoy (Gleann an Muaidhe)	1pm-2pm* 9pm-10pm*	097 87844
	Ballyhaunis	Monday & Wednesday 7pm-8pm Friday 10am-11am*	094 9330008
	Charlestown	First Tuesday each Month 8pm-9pm*	094 9254104
	Kilkelly	Opening Hours vary Daily	094 9367002
	Kiltimagh	First Thursday each Month 5pm-6pm*	094 9381222
	Swinford	Monday & Thursday 10am-11am Tuesday & Thursday 7pm-8pm Saturday 11am-1pm	094 9252990
		Claremorris	24 Hours
Ballindine		Every second Wednesday 2pm-3pm*	094 9364219
Ballinrobe		Monday to Saturday 8pm-10pm*	094 9542830
Cong		First Wednesday of Month 11am-12pm*	094 9546002



<p>Mayo South Community Engagement</p> <p>Phone: 094 9372080</p> <p>Email: MR.MayoSouth.CE@garda.ie</p>	Kilmaine	First Friday of each Month 11am-12pm*	093 33372
	Knock	Every second Thursday 2pm-3pm*	094 9388102
	Shrule	First Monday of each Month 11am-12pm*	093 31292
	Castlebar	24 Hours	094 9038200
	Balla	Mon 08:00 to 10:00* Thur 20:00 to 22:00 Sat 10:00 to 12:00 & 17.00 to 19.00	094 9365002
	Partry	Mon 08:00 to 10:00* Thur 20:00 to 22:00 Sat 10:00 to 12:00 & 17.00 to 19.00	094 9543002
	Westport	24 Hours	094 9038200
	Achill Sound (Gob An Choire)	Please contact Westport Garda Station for Opening Hours	098 20830
	Keel	Please contact Westport Garda Station for Opening Hours	098 43102
	Louisburgh	Please contact Westport Garda Station for Opening Hours	098 66055
	Newport	Please contact Westport Garda Station for Opening Hours	098 41102
<p>* = Subject to Resources. Any Additional Dates & Times will be published on a Notice Board at the Stations and Community Newsletters</p>			
<p>Longford Community Engagement</p> <p>Phone: 043 3350570</p> <p>Email: MR.Longford.CE@garda.ie</p>	Longford	24 Hours	043 3350570
	Ballymahon	Opening Hours vary Daily	0906432303
	Lanesboro	Opening Hours vary Daily	043 3321102
	Kenagh	Opening Hours vary Daily	043 3322102
	Granard	24 Hours	043 687660
	Edgeworthstown	Opening Hours vary Daily	043 6671002
	Drumlisk	Opening Hours vary Daily	043 3324102
	Smear	Opening Hours vary Daily	043 6684102



Roscommon Community Engagement Phone: 090 6638300 Email: MR.Roscommon.CE@garda.ie	Roscommon	24 Hours	0906638300
	Athleague	10am-1pm on certain Dates; Varies Weekly.	0906663312
	Clonark	10am-12pm	0906437102
	Taghmaconnell	Monday to Wednesday 2.30pm-4.30pm Friday 9.30pm-11pm	0909683612 or 0906437102
	Castlerea	24 Hours	0949621630
	Ballaghderreen	Opening Hours vary Daily	0949860002
	Ballinlough	Opening Hours vary Daily	0949640002
	Boyle	Monday to Saturday 9am-1pm & 7pm-10pm Sunday 11am-1pm	0719664620
	Elphin	Opening Hours vary Daily	071 9635002
	Frenchpark	Opening Hours vary Daily	0949870002
	Keadue	Opening Hours vary Daily	071 9647202
	Roosky	Opening Hours vary Daily	071 9638002
	Strokestown	Opening Hours vary Daily	071 9633002
	Tulsk	Opening Hours vary Daily	071 9639002
Crime Functional Area Phone: 094 9621630 Email: MR.Crime@garda.ie	Castlerea	24 Hours	0949621630
Roads Policing Functional Area Phone: 094 9252990 Email: MR.RoadsPolicing@garda.ie	Swinford	Monday & Thursday 10am-11am Tuesday & Thursday 7pm-8pm Saturday 11am-1pm	0949252990
Performance Assurance Functional Area Phone: 0906638320 Email: MR.PAFA@garda.ie	Roscommon (Govt. Buildings)	Monday-Friday 9am-5pm	0906638320



Diversity Officers for the Division can be found on the Garda Website [here](#)

Crime Prevention Officers for the Division can be found on the Garda Website [here](#)

Drug Related Intimidation Inspectors for the Division can be found on the Garda Website [here](#)



1. Community

Continue to strengthen connections with Communities, working in Partnership to keep People Safe.

National Targets

1.1 Work in Partnership, through the Community Policing Framework, developing Sustainable Solutions to Community Concerns

1.2 Deliver a Policing Service that recognises the diversity of the People We Serve

1.3 Work in Partnership with other Agencies to combat the harm caused by Drug Dealing in Communities



























Divisional Outcomes

Work with communities to improve safety and improve open communication. Combating Anti-Social Behaviour and Public Order is to the forefront of our work, and we will continue to progress initiatives with community partners to ensure public concerns are acted upon.

The Mayo/ Roscommon/ Longford Division is becoming an ever more diverse community. Garda personnel will continue to build relationships with all community groups, addressing their policing needs. Through diversity awareness training and regular engagement by Garda Diversity Officers, we aim to build relationships of trust and confidence, together with the use of social and broadcast media.

The divisional drugs unit will act to protect those facing intimidation from known drug dealers and prosecute those supporting drug trafficking networks in our community. The Mayo/ Roscommon/ Longford Division will engage with community groups and promote awareness of available supports for those suffering addiction.

1. Our Regular Work with the Community

Work	Method	Work	Method
Supporting Vulnerable and Elderly Persons	 	Protecting Communities From Drug Related Intimidation	 
High Visibility Initiatives	  	Presentations at Sports Clubs	 
Community Collaboration on Anti-Social Behaviour	  	Presentations at Youth Clubs	 
Supporting Diverse Communities	   	Youth Awards	 
School Programmes		Addiction Support Advice	  
Acting Against Drug Trafficking	 		



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing Crime, including New and Emerging Crime Trends, utilising effective Information-Led Policing Approaches.

National Targets

2.1 Deliver Proactive, Intelligence-Led responses to Volume Crime to address Current and Emerging Trends

Divisional Outcomes

We aim to proactively address crime and improve safety, by identifying and disrupting new and emerging crime trends through intelligence-led response to crime in our Community.

2.2 Continue to enhance our capacity to address Fraud and Cyber-Enabled Crimes

We aim to proactively address the increase in Fraud related crime through additional specialised units and training in this area. We aim to promote prevention advice and investigative practice in the area of Fraud, so there is an increased knowledge among Garda personnel and the public in the division.

2.3 Proactively Disrupt Organised & Serious Crime in collaboration with National and International Partners

We aim to proactively disrupt Organised & Serious Crime through identifying and disrupting new and emerging crime trends and have an intelligence-led response to crime in our community.

2. Our Regular Work and Service Standards

Work	Method
Develop Responsive and Timely Operations to Tackle New & Seasonal Crime	
Conducting Crime Prevention Activities	
Patrols Carried Out in the Division	
Key Indicator	
Number of Local Burglaries	
Anti-Social Behaviour/Public Order	

Work	Method
Crime Prevention Through Local Radio Segment Highlighting Local Issues	
Continue to enhance our capacity to address Fraud and Cyber-Enabled Crimes	
Key Indicator	
Number of Fraud and Cyber-Enabled Incidents in the Division	



3. Victims & the Vulnerable

Reducing harm by Promoting and Protecting the Dignity and Human Rights of Victims and all Vulnerable Persons interacting with An Garda Síochána.

National Targets

3.1 Ensure all Victims interacting with An Garda Síochána receive the appropriate Service and Supports with a particular focus on Domestic, Sexual and Gender-Based Violence

3.2 Embed a System of outcomes-based measurement for all Crime Types, in addition to standard statistical reporting of Crime

3.3 Promote and Enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other Partner Agencies

Divisional Outcomes

We aim to improve support to victims of Domestic Violence, including Coercive Control through the rollout of our Protective Services Unit and the ongoing Operation Faoiseamh ensuring safe, timely contact and intervention to victims.

Participation in the national rollout of a more granular evaluation of reasons a prosecution could not be made in an Investigation. Data will support improved investigative practice, provide support and information for victims and policy in the wider justice process.

We aim to have safer roads, through increased detections, operations and educational initiatives leading to less fatalities and injury.

3. Our Regular Work and Service Standards

Work	Method
Ongoing Monitoring of Post Incident Contact Rates for Victims	
Creation, Distribution and Extension of Domestic Violence Information Leaflets	
Ensuring up to Date Contact and Location Details of Vulnerable Persons	
Multi-Agency Checkpoints	
Key Indicator	
Monitoring Number of Key Lifesaver Activities and Detections	

Work	Method
Victim Engagement and Support	
Improve Public's Awareness of Coercive Control	
Promote & Enforce Road Safety in the Division	
Key Indicator	
Monitoring the Level of Contact Rates of Victims of Crime	



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from Terrorism and Threats to its Vital Interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through Training, Ongoing Awareness Building in An Garda Síochána and engagement in Major Emergency Management Activities

4.3 Conduct Intelligence-Led Operations, working in partnership with Domestic and International Agencies to proactively identify and disrupt Terrorism and the activities of Hostile Actors

Divisional Outcomes

We aim to improve security and intelligence related governance and training, together with external and internal stakeholders, in order to manage threats to the state in the Mayo/ Roscommon/ Longford Division.

We will continue in our Major Emergency Management activities throughout the division to maintain strong relationships with our security partners in Mayo/ Roscommon/ Longford, ensuring preparedness for major safety incidents and rescue operations.

We aim to continue conducting intelligence-led operations together with external and internal stakeholders in order to continue protecting communities from potential harm.



5. Sustainable Change & Innovation

Inspiring and Sustaining a Culture of Continuous Improvement, enhancing Innovation and Responsiveness to Change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management Capacity-Building Plan

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

We aim to be proactive in addressing emerging crime types through our policing methods. We are focusing our outcomes on change and innovation by supporting personnel involved in deployment of modernisation projects and maintaining skills gained during implementation.

We are committed to strengthening our effective collaboration with community bodies and partner agencies, reaching our objectives in implementing the principles of the Commission on the Future of Policing in Ireland.

We are committed to aligning our activities to the National Environmental Sustainability Plan, reducing waste and improving energy efficiency throughout the division.



Enabler 1: Partnerships

An Garda Síochána values being a People Focused Organisation.

National Targets

E1.1 Enhance our Capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our Personnel to succeed in their Role

Divisional Outcomes

We aim to promote An Garda Síochána as a career to diverse groups, and continue to provide appropriate training and support to all Garda personnel to ensure success in their roles and improve service to the public in Mayo/ Roscommon/ Longford.

E1.2 Further support our Personnel through the implementation of Health and Wellbeing Initiatives aligned to the Principles of the Health and Wellbeing Strategy

We will continue to support Garda personnel in their roles by promoting mental health and wellbeing through local initiatives.



Enabler 2: Partnerships

Engage and Sustain Strategic, collaborative Partnerships to continually strengthen our Knowledge, Service and Effectiveness.

National Targets

E2.1 Continue to work with Partners to enhance our Multi-Disciplinary Approaches

Divisional Outcomes

We will continue to engage in local partnerships to support the organisation's mission of Keeping People Safe in our Community.

E2.2 Explore and Develop Opportunities for Collaboration with Specialists, Universities, Research Hubs and Internal and External Thought Leaders

We will continue to engage with local specialists and institutions for a fresh view on practice in safety and knowledge in governance and justice.



Enabler 3: Engagement

Develop clear two-way communication and engagement through New and Existing Channels.

National Targets

E3.1 Strengthen two-way engagement with National and Local Level Partners, listening to and understanding the needs of our Communities.

Divisional Outcomes

We aim to focus on understanding the needs of our ever increasing diverse community to provide a transparent and responsible police service.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

We will consider the outcome of the Culture Audit and feedback from our personnel with a view to improving inclusive and supportive practice within the division, ensuring personnel are supported and empowered in their role.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and Strengthen Professional Conduct amongst An Garda Síochána Personnel, fostering a Culture of Empowerment and Trust.

E4.2 Roll out of An Garda Síochána Organizational Operating Model

Divisional Outcomes

We will ensure all personnel in Mayo/ Roscommon/ Longford have human rights and An Garda Síochána Code of Ethics at the core of all operations and decision-making.

We continue to engage and implement improved procedures in line with the Garda Operating Model. Centralising processes within the divisions, supported by modern technology, will help improve accountability while releasing more Garda Members from administrative duties and increasing frontline resources.



Enabler 5: Information-Led Policing

Cultivate an Information-Led Service, using Data and Technology to drive Efficiencies, Effectiveness and Decision-Making.

National Targets

E5.1 Enhance Information-Led Policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our Data by operationalising the Data Quality Process, validated by an External Review

Divisional Outcomes

We will introduce digitalisation and smart applications where possible to empower Garda personnel to work more effectively, improving governance of resources, and ability to manage Garda personnel remotely.

We will continue to review data quality on Pulse in order to support information-led Policing.



Finding Additional Support

Support Type	Name	Website	Email	Telephone
Government Bodies	Mayo Joint Policing Committee	www.mayoppen.ie	mayoppn@mayococo.ie	094 9064358
	Mayo County Council	www.mayo.ie	info@mayo.ie	094 9064000
	Court Services Castlebar	www.courts.ie	castlebarcourtoffice@courts.ie	094 9043800
	Road Safety Authority	www.rsa.ie		096 25000
	Department of Revenue	www.revenue.ie		094 9034425
	Roscommon County Council	www.roscommon.ie	info@roscommoncoco.ie	0906637100
	Longford County Council	www.longford.ie	info@longfordcoco.ie	043 3343300
	Roscommon Court Services	www.courts.ie	roscommoncourtoffices@courts.ie	0906626174
	Longford Court Services	www.courts.ie	longfordcourtoffices@courts.ie	043 3346410
	Road Safety Authority Roscommon	www.rsa.ie		1890 406 052
	Road Safety Authority Longford	www.rsa.ie		1890 406 040
	Dept. of Revenue Roscommon	www.revenue.ie		0906637250
	Dept. of Revenue Longford	www.revenue.ie		043 3343400
	Community Bodies	Community Based Family Support Service – Castlebar	www.familysupport.ie	C.mcnally@mayofamilysupport.ie
Mayo Volunteer Centre - Castlebar		www.volunteermayo.ie	info@volunteermayo.ie	087 755899
Western Alzheimer's		www.westernalzheimers.ie/about-us/	info@westernalzheimers.ie	090667816
Roscommon Youth Service		https://www.youth.ie/	gary.nugent@foroige.ie	086 0105547
Roscommon Lions Club		https://lionsclubs.ie/		090667816



Community Groups	Mayo Women's Refuge & Support Services	www.mayowomenssupportservices.com			
	Mayo Cancer Support Association - Castlebar	www.mayocancer.ie	info@mayocancer.ie	094 9038407	
	Grainne Uaile Sub-Aqua Club	www.gusac.ie			
	The Wheel - National Association of Community & Voluntary Organisations	www.wheel.ie	info@wheel.ie	01 4548727	
	Roscommon Young Carers Program		frc@vitahouse.org Youngcarersproject.frc@vitahouse.org	089 2388297	
	Vita House	www.vitahouse.org	info@vitahouse.org	0906625898	
Mental Health Groups	Mayo Mental Health Association - Castlebar	www.mayomha.ie	jo@samaritans.org	094 9038148	
	Suicide Bereavement Service Mayo	www.familycentre.com www.curamclaremorris.com www.knock-shrine.ie/counselling		094 9025900 094 9362096 094 9375032	
	Melting Pot		teammeltingpot061@gmail.com	086 1304869	
	Regari	https://www.recoverycollegewest.ie/regari/	regarirecoverycollege@gmail.com		
	Roscommon Mental Health Association	https://www.mentalhealthireland.ie/	mentalhealthroscommon@gmail.com	0906643010	
	Jigsaw Roscommon	www.jigsaw.ie	roscommon@jigsaw.ie	0906630352	
	CAMHS	HSE Webpage	camhs_ros@hse.ie	0906626200	
	Adult Mental Health Service	HSE Webpage		086 1304869	
	Victim Support Services	Mayo Women's Aid Services	www.mwss.ie	mwss@eircom.net	094 9025409 1800 341 900
		Victim Support	www.victimsupport.ie	info@victimsupport.ie	01 8780870
Roscommon Women's Network		www.rwn.ie	nfahy@rwn.ie	0949621690	



	Garda Victim Service		Roscommonlongford.victimservice@garda.ie	0906638389
	Safe Ireland	www.safeireland.ie		071 9141515
	Longford Women's Link	https://www.lwl.ie	info@lwl.ie	043 3341511
Elderly Groups	Age Action Ireland	www.ageaction.ie	info@ageaction.ie	01 4756989
	Alone	www.alone.ie	hello@alone.ie	0818 222 024
	Psychiatry of Later Life (POL)	HSE Webpage		
	Friendly Call Service	http://www.rosleaderpartnership.ie/?pagid=roscommon-friendly-call-service	sandra@ridc.ie	0906630252
	Active Age Ireland	www.activeirl.ie	info@activeirl.ie	01 8733836
	Alone	https://alone.ie/	hello@alone.ie	01 6791032



Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p>Community - Continue to strengthen connections with Communities, working in Partnership to Keep People Safe</p>	<ul style="list-style-type: none"> • Proportion of Respondents who report satisfaction with local Garda Service. • Proportion of Respondents who perceive An Garda Síochána do not deal with things that matter in the Community. • Proportion of Respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of Respondents who report An Garda Síochána listen to the concerns of Local People. • Proportion of Respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of Respondents who perceive An Garda Síochána as Community Focused.
<p>Tackling Crime & Preventative Policing - Proactively anticipating and addressing Crime, including new and Emerging Crime Trends, utilising effective Information-Led Policing Approaches</p>	<ul style="list-style-type: none"> • Proportion of Respondents who perceive Crime as a serious or very serious problem Locally. • Proportion of Respondents that worry they or anyone that lives with them may become a victim of Cyber Crime. • Proportion of Respondents with fears about the level of Crime in general. • Proportion of Respondents for whom fear of Crime has no impact on quality of life. • Proportion of Respondents who are aware of Garda Patrols. • Proportion of Respondents who stated they were a Victim of the same type of Crime multiple time in the last 12 months. • Proportion of Respondents who state An Garda Síochána is Human-Rights Focused. • Proportion of Respondents who perceive An Garda Síochána as effective in tackling Crime. • Proportion of Respondents who perceive Garda presence in their Local Area as about right. • Proportion of Respondents who state the Gardaí in my Area can be relied on to be there when you need them.
<p>Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of Victims and all Vulnerable Persons interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> • Proportion of Victims who are quite satisfied or very satisfied with how An Garda Síochána handled their Case. • Proportion of Victims that reported their most recent Crime experienced. • Proportion of Respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first Reported. • Proportion of Respondents who stated they were contacted by An Garda Síochána after their most recent incident was Reported.
<p>Sustainable Change & Innovation - Inspiring and sustaining a culture of Continuous Improvement, enhancing Innovation and Responsiveness to Change</p>	<ul style="list-style-type: none"> • Proportion of Respondents who perceive An Garda Síochána is Modern and Progressive.
<p>Enablers -</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing 	<ul style="list-style-type: none"> • Proportion of Respondents who state An Garda Síochána is well managed. • Proportion of Respondents who agree or strongly agree that An Garda Síochána is representative of the diverse Communities it serves. • Proportion of Respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual Meeting
	In-Person Meeting
	By Phone
	By Email
	By Post
	By Radio
	By Television
	Through Social Media
	Media Campaigns
	Training
	Through Corporate Systems
	In-Person Gardaí
	Plain Clothes Gardaí
	CCTV
	On Foot
	By Bicycle
	With Cars
	By Motorcycle
	On Buses
	On Trains



094 9038211



www.garda.ie



MayoRoscommonLongford.DV@garda.ie